**Interviewing user.**

**Ask follow up questions if there is an opportunity and note them down.**

1. **Have you ever tried to study a course online before?**

**If Yes Do these questions**

1. **Where have you studied online before?**
2. **What was your experience like?**
3. **What where your most notable problems or frustrations?**
4. **What where the things you found enjoyable?**
5. **How would you make the experience better for yourself(Tell user to consider his frustrations)?**

**If No Do these questions**

1. **Have you ever considered studying online?**
2. **Yes/No why?**
3. **(Skip if studied online before) What stopped you from studying online?**
4. **What are your thoughts on studying online?**
5. **What do you expect from the experience?**
6. **What would give you the motivation to study online?**
7. **What demotivates you from studying online?**